

## Experience

- 2019 - 2020
- Intern for IT Creative Services Manager**  
Rowan County, NC
- Created promotional content for county events and announcements using Adobe Illustrator and Photoshop
  - Headed recruitment video for county EMS involving storyboarding, script writing, digital photography and videography, and Adobe Premiere Pro
  - Attended meetings

## Employment History

- 2019 - present
- Front-End Customer Service/Hospitality Team Leader**  
Chick-fil-A Franchise in Concord, NC
- Lead oversight guest satisfaction
  - Lead Team Members in developing and executing plans to enhance guest experience
  - Participate in collaborative problem-solving

## Education

- 2018 - 2021
- Associates in Art**  
Rowan-Cabarrus Community College
- 2021 - currently in program
- Bachelor in Fine Art in Graphic Design**  
University of North Carolina at Charlotte

## Personal Info

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